

Coronavirus (COVID-19) Information for referring agencies and clients.



Arcadian Consulting cares about the safety, health and wellbeing of our clients, assessors/ consultants and communities that our assessors visit.

Given the spread of the novel Coronavirus (COVID-19) and its declaration by the World Health Organisation (WHO) as a pandemic, Arcadian Consulting is taking considered action to ensure the safety, health and wellbeing of our assessors/ consultants, people we assess and their families and communities.

We are placing high importance on the prevention, management and control of infections through best practice and to ensure our work environments and interactions with others are safe in accordance with relevant laws, regulations and standards.

We are reviewing our assessment practices and processes on an ongoing basis to ensure best practice around infection control both at an individual level and in terms of travel and visiting different communities.

In organising assessments, assessors will engage those being assessed in relevant risk assessments including asking about their health and that of close family members, identifying ways to maintain social distancing during assessments and considering alternative options for interviews/ assessing including telephone and skype.

More information:

- Department of Health <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>
- World Health Organisation <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>